



RFD

(Results-Framework Document)

for

Transport Department
(Regulatory Wing)

(2012-2013)

Section 1: Vision, Mission, Objectives and Functions

Vision

To provide a safe, efficient, economical, seamless and environment-friendly transport system for the mobility of people and goods within the State.

Mission

1. To ensure the safety of citizens using the road network in the State.
2. To promote environment friendly transport services in the State.
3. Upgradation of Human Resources & Infrastructure in the transport sector in the State.
4. Integration of different modes of Transport in the State with respect to cost, efficiency and convenience.
5. To provide a fair regulatory framework for the Transport sector.
6. To provide IT-enabled citizen services in the transportation sector to increase transparency and service-delivery quality.
7. To generate revenues for the Transport sector.

Objectives

1. Improved Efficiency and Outreach of Public Transport Services.
2. Promotion of Road Safety
3. Streamline Citizen Services through application of ICT.
4. Environment friendly transportation and improvement in quality of vehicles on roads.
5. Efficient collection of revenue from taxes, fees and enforcement

Functions

1. Registration of Motor Vehicles.
2. Issuance of Driving and Conductor Licences.
3. Issuance of Permits for transport vehicles under various schemes.
4. Issuance of Driving Training School Licences.
5. Taxes/Fees collection on account of different services under the Motor Vehicles Act/Rules and State Motor Vehicles Taxation Act/Rules.
6. Developing Stage Carriage schemes and Routes for Public Transport.
7. Regulation of Pollution related to vehicles.
8. Promotion of Road Safety- To create a structure at the State and District level to coordinate road safety efforts; run programmes for capacity building of Drivers; promote awareness campaigns in educational and other institutions.

**Section 2:
Inter se Priorities among Key Objectives, Success indicators and Targets**

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] Improved Efficiency and Outreach of Public Transport Services.	20.0	[1.1] Formulation of Stage Carriage scheme.	[1.1.1] Issuance of Notification.	Date	10.0	31.12.2012	31.01.2013	15.02.2013	15.03.2013	31.03.13
		[1.2] Rationalization of Taxes.	[1.2.1] Amendment in Rules relating to Taxes levied on Public vehicles.	Date	10.0	31.12.2012	31.01.2013	15.02.2013	15.03.2013	31.03.13
[2] Promotion of Road Safety.	28.0	[2.1] Capacity Building of Drivers.	[2.1.1] Number of Drivers trained through approved schools.	No.	10.0	20000	18000	16000	14000	12000
		[2.2] Rectification of Accident prone sites through coordinated efforts.	[2.2.1] Number of Accident prone sites rectified.	No.	10.0	100	90	80	70	60
		[2.3] Enforcement of Traffic Laws & Road safety standards.	[2.3.1] Vehicles challaned by Department and Police	No. in Lac	8.0	12.00	10.80	9.60	8.40	7.20
[3] Streamline Citizen Services through application of ICT.	24.0	[3.1] Automation of processes and databases	[3.1.1] No. of field offices implemented Vahan & Sarthi Software.	No.	8.0	76	75	74	73	72
		[3.2] Process Efficiency in the issue of RCs/DLs/Permits.	[3.2.1] Uniform Timelines (Days) implemented	Percent cases	6.0	70	63	56	49	42
		[3.3] Affixation of High Security Registration Plates.	[3.3.1] No. of vehicles affixed with HSRP	No. in Lac	5.0	1.0	0.90	0.80	0.70	0.60
		[3.4] Online Feedback/Complaint System.	[3.4.1] Uploading the Feedback/Complaint System on Website	Date	5.0	31.12.2012	31.01.2013	15.02.2013	15.03.2013	31.03.13
[4] Environment friendly transportation and improvement in quality of vehicles on roads.	8.0	[4.1] Establishment of Inspection and Certification Center, Rohtak.	[4.1.1] Construction upto plinth level.	Date	3.0	15.02.2013	28.02.2013	10.03.2013	20.03.2013	31.03.2013
		[4.2] Enforcement of Pollution Control through Pollution Control Centers (PUCs)	[4.2.1] Total Number of PUCs set up in the State	No.	5.0	80	72	64	56	48
[5] Efficient collection of revenue from taxes/fees.	10.0	[5.1] Better realization of taxes/fees by preventing of leakages.	[5.1.1] Target revenue collection	Rs. (Crores)	10.0	775	700	620	550	470
* Efficient Functioning of the RFD System	4.0	Timely submission of Draft for Approval.	On-time submission	Date	4.0	31/07/2012	05/08/2012	10/08/2012	15/08/2012	20/08/2012
* Efficient Functioning of the RFD System	2.0	Timely submission of Results.	On- time submission	Date	2.0	30/04/2013	05/05/2013	10/05/2013	15/05/2013	20/05/2013
* Administrative Reforms	4.0	Implement mitigating strategies for reducing potential risk of corruption.	% of implementation	%	4.0	100	95	90	85	80

Section 3:
Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value	Actual Value	Target Value	Projected Value for	Projected Value for
				FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
[1] Improved Efficiency and Outreach of Public Transport Services..	1.1] Formulation of Stage Carriage scheme	[1.1.1] Issuance of Notification.	Date	-	-	31.12.2012	-	-
	1.2] Rationalization of Taxes.	[1.2.1]Amendment in Rules relating to Taxes levied on Public vehicles.	Date	-	-	31.12.2012	-	-
[2] Promotion of Road Safety.	2.1] Capacity Building of Drivers	[2.1.1] Number of Drivers trained through approved schools.	No.	4105	3966	20000	25000	30000
	2.2] Rectification of Accident prone sites through coordinated efforts.	[2.2.1] Number of Accident prone sites rectified.	No.	-	-	100	100	100
	2.3] Enforcement of Traffic Laws & Road safety standards.	[2.3.1] Vehicles challaned by Department and Police	No. in Lacs	2.41	10.51	12.00	13.00	14.00
[3] Streamline Citizen Services through application of ICT.	3.1] Automation of processes and databases	[3.1.1] No. of field offices implemented Vahan&Sarathi	No.	46	71	76	79	79
	3.2] Process Efficiency in the issue of RCs/DLs/Permits	[3.2.1] Uniform Timelines (Days) implemented	Percent cases	-	-	70	80	90
	3.3] Affixation of High Security Registration Plates	[3.3.1] No. of vehicles affixed with HSRP	No. in Lac	-	-	1.00	4.00	6.0
	3.4] Online Feedback/ Complaint System	[3.4.1] Uploading the Feedback/ Complaint System on Website	Date	-	-	31.12.2012	-	-
[4] Environment friendly transportation and improvement in quality of vehicles on roads.	4.1] Establishment of Inspection and Certification Centre, Rohtak.	[4.1.1] Construction upto plinth level.	Date	-	-	31.03.2013	-	-
	4.2] Enforcement of Pollution Control through Pollution Control Centres (PUCs)	[4.2.1] Total Number of PUCs set up in the State	No.	78	110	80	80	80
[5] Efficient collection of revenue from taxes/ fees.	5.1] Better realization of taxes/ fees by preventing leakages	[5.1.1] Target revenue collection	Rs. Cr.	457	740	775	850	925
* Efficient Functioning of the RFD System	Timely submission of Draft for Approval	On-time submission	Date	-	-	31.7.2012	-	-
* Efficient Functioning of the RFD System	Timely submission of Results	On- time submission	Date	-	-	30.04.2013	-	-
* Administrative Reforms	Implement mitigating strategies for reducing potential risk of corruption	% of implementation	%	-	-	100	-	-

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sr. No.	Success Indicator	Description	Definition	Measurement Methodology	General Comments
1.	Issuance of Notification.	Notification of new Stage Carriage Scheme.	Notification of the Scheme under Chapter VI of MV Act	Date of issue of notification against the target dates.	This Notification would enable increased availability of Public Transport facilities for the public.
2.	Rationalization of Taxes.	Incorporation of new provisions for rationalizing taxes	Amendment in Punjab MV Taxation Rules	Date of issue of notification against the target dates.	This would result in a more rational tax regime.
3.	Number of Drivers trained through approved schools.	Training of Drivers at Driving Institutes (IDTRs) and Haryana Roadways schools	Training of Drivers at Driving Institutes (IDTRs) and Haryana Roadways schools	Number of Drivers trained would be evaluated against the target.	Two IDTRs have already started functioning and two more are on the anvil. Six Roadways run Driving Schools are imparting training.
4.	Number of Accident prone sites rectified.	Accident prone points identified after joint survey by PWD B&R and Police deptt.	Accident prone points identified after joint survey by PWD B&R and Police deptt.	Number of sites rectified would be assessed against the target.	Rectification of sites is to be done by PWD B&R deptt.
5.	Number of Vehicles challaned.	Challaning of offenders under MV Act	Challaning of offenders under MV Act	Number of challans done would be evaluated against the target	Traffic offences are checked by the Police Deptt. and other offences by the Transport deptt.
6.	No. of field offices implemented Vahan&Sarathi Software.	Issuance of Radio Cab Scheme and DLs on Vahan & Sarathi Software	Issuance of RCs and DLs on Vahan & Sarathi Software	Number of field offices covered against the target.	Vahan & Sarathi software has been prepared by NIC for uniform application throughout the country.
7.	Uniform Timelines (Days) Implemented.	Issuance of DLs/RCs/Permits in a time-bound manner	Issuance of DLs/RCs/ Permits in a time-bound manner	Actual time taken for service delivery would be assessed against the target by random sample checking.	Time limits have been set by the Deptt. for a number of activities.
8.	No. of vehicles affixed High Security Registration Plate	No. of HSRPs affixed.	No. of HSRPs affixed	No. of vehicles actually covered against the target.	HSRP scheme is being implemented through a private party as per rule 50 of CMV Rules.
9.	Uploading the feedback/complaint system on website	Uploading the system on website	Uploading the system on website	Operationalization of the system	The system will provide feedback channel from public.
10.	Establishment of Inspection & Certification Centre, Rohtak.	Construction of the building of the Centre.	Construction of the building of the Centre.	Date of construction upto plinth level would be evaluated against the target date.	The Centre is being set up under the Govt of India scheme through ICAT.
11.	No. of Pollution Check Centres (PUC) set up	Pollution under check centre.	No. of centres.	No of Centres set up against the target.	PUCs are setup by the public under licence from the department.
12.	Target revenue collection	Revenue collected through fees and taxes.	Revenue collected through fees and taxes.	Actual revenue would be assessed against the target.	Revenue collected by the deptt. is by way of motor vehicle tax, RC/Driving Licence fees and compounding fee etc.

**Section 5:
Specific Performance Requirements
from other Departments**

Location Type	State	Organization type	Organization Name	Relevant success indicator	What is your requirement from this organization	Justification for this requirement	What happens if your requirement is not met.
State Govt	HARYANA	Department	Finance Department	Issuance of Notification - Stage Carriage Scheme	Approval of the Notifications	FD's approval is mandatory	Notifications cannot be issued
State Govt	HARYANA	Department	Finance Department	Amendment in rules relating to Taxes levied on public vehicles..	Approval of the Notifications	FD's approval is mandatory	Notifications cannot be issued
State Govt	HARYANA	Department	Roadways Wing (DGST)	Number of drivers trained through approved schools.	Equipment and Instructors	Haryana Roadways is running six schools.	The number and quality of trainees suffers
State Govt	HARYANA	Department	PWD(B&R) Department	No. of accident prone sites rectified.	Funds.expertise and manpower	Construction and maintenance of roads is with the PWD(B&R).	The accident prone sites are not rectified.
State Govt	HARYANA	Department	Police Department	No. of vehicles checked	Manpower, vehicles etc.	Traffic management is the duty of Poilce Deptt.	Traffic management may suffer.
State Govt	HARYANA	Department	NIC	Number of Field Offices covered under Vahan & Sarthi programme.	Technical support	Vahan & Sarathi software has been prepared by NIC for uniform application throughout the country.	The project would not be effectively implemented.
State Govt	HARYANA	Department	Ministry of Highways and Transport GOI	Establishment of Inspection & Certification Centre, Rohtak.	Release of funds timely.	The scheme under which the ICC is being set up is of the Central Govt.	The construction of Centre would be delayed.
State Govt	HARYANA	Department	Excise & Taxation Dept	Target Revenue Collection	Efficient collection of road tax from vehicles of other States	The collection of road tax from vehicles of other States is entrusted to Excise & Taxation Deptt.	Target may not be achieved.

Section 6:
Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department(s)/ministry(ies)	Success Indicator	Unit	FY 10/11	FY 11/12	FY 12/13	FY 13/14	FY 14/15
1. Increase in Public Transport	Finance Department	[1.1] Issuance of Notification [1.2] Rationalization of taxes.	Date Date					
2. Reduction in Road Accidents	Police, Health, Education & PWD(B&R)	[2.1] Number of drivers trained through approved schools. [2.2] No. of accident prone sites rectified. [2.3] No. of vehicles checked	No. No. No. in lac					
3. Citizen Services added and new services added through IT.	IT Department and District Administration	[3.1] Number of Field Offices covered. [3.2] Uniform timelines (days) implemented [3.3] No. of vehicles affixed with HSRP [3.4] Uploading Feedback system on Website	No. Percent No. in lac Date					
4. Reduction in PUC Standards	Environment Department	[4.1] No. of Inspection & Certification Centres set up [4.2] Total number of PUCs set up	No. No.					
5. Revenue Generation	Excise & Taxation Dept.	[5.1] Target revenue	Rs. Cr.					

NOTE:- The RFD is being prepared for the first time and hence the outcome/impact is not reflected.